



Wagner Family Eyecare
3285 State Route 257
PO Box 307
Seneca, PA 16346
www.wagnerfamilyeyecare.com

David A Wagner OD
Stephen M Reinsel OD
Phone: 814 677-6636
Fax: 814 677-9562

Return Policy for Eyeglasses

All sales of prescription and non-prescription eyeglasses and sunglasses are final. If, however, there are any discrepancies between the doctor's prescription and the actual prescription, any adjustments to the prescription lenses are included once at no charge within 90 days of purchase date. Any prescription changes after 90 days, 50% will be taken off of the new lens price. All orders require a minimum 50% deposit. Adjustments for glasses and minor repairs are provided free of charge for glasses purchased from Wagner Family Eyecare PC.

Frame/Lens Warranty

Most of our eyeglass frames are under manufacturer warranty covering any manufacturing defects for up to one year from the date of purchase. Select frame companies offer longer warranties. This does not include mishandling or abuse. This is a one-time replacement warranty. Most prescription lenses will have a 1 year scratch coat warranty. This does not imply that the lenses will not scratch. They are scratch resistant not scratch proof. Scratches in the lenses that can be felt with a fingernail or chips caused by abuse are not covered.

Should you need a frame and/or lens replacement that is not covered under the manufacturer's warranty as specified above, Wagner Family Eyecare PC will extend a 50% discount off the retail price to replace a frame and 50% discount off the retail price to replace lenses up to one year of purchase date. If you add Anti-reflective coating, transition, or UV coating ETC. and decide it is not right for you, the lenses can be remade once within 90 days of the purchase date at no additional cost. However, the original cost(s) of these coating and enhancements are non-refundable.

Non-adapt policy

If you are fit into a progressive (no line bifocal) and cannot properly adapt to this type of lens, Wagner Family Eyecare PC will make your lenses into either a single vision or lined bifocal at no additional cost to you within 90 days. The new lenses should be put into the original frame purchased. If you choose to change frames, new lenses will be 50% off original cost and you will be responsible for the cost of the price difference in the frame. Wagner Family Eyecare PC will not refund the original cost of the progressive lens.

I have read, understood, and shall abide by all aspects of the policies explained to me above.

Name _____
Signature _____
Date _____